

## Mobile App Logic:

**App Type:** Pharmacy and Grocery Shopping and Delivery

**Users:** The following user types would be required:

- Users
- Drivers
- Admins

**Special Notes:** No Duplication of email addresses or phone numbers are allowed

## User Version

### Downloading and Accessing the Mobile App

- 1) Once the App is Downloaded the 'Screen1 – New Download & Sign Out' should appear.

### Screen 1 – New Download & Sign Out

- 1) The 'Sign In' button will take the user to 'Screen 2 – Sign In'
- 2) The 'Register As Shopper' button will take the user to 'Screen 4 – Shopper Register'
- 3) The 'Register As Driver' button will take the user to 'Screen 28 – Driver Register'

### Screen 2 – Shopper Sign In

- 1) Mobile Number should be automatic after first use
- 2) The customer should have the option to see the password
- 3) 'Reset Password' will take you to 'Screen 3 - Reset Password'

### Screen 3 – Reset Password

- 1) Temporary Password should be sent to the registered Email Address
- 2) When 'Reset Password' is clicked, the customer should be redirected back to 'Screen 2 – Sign In'

### Screen 4 – Shopper Register (Customer)

- 1) The 'Delivery Location' will be selected from the following dropdown menu options:
  - Blue Range
  - Carenage / Chaguaramas
  - Cascade / St. Anns
  - Diego Martin / Petit Valley
  - Ellerslie Park
  - Federation Park
  - Glencoe
  - Goodwood Park
  - Maraval
  - Newtown
  - San Juan / Barataria
  - Santa Cruz
  - St. Clair
  - St. James

- Victoria Gardens
  - Westmoorings
  - Woodbrook
- 2) 'Your Email' is captured and stored for:
    - Reset Password
    - To facilitate the Admin user to create a mailing list
  - 3) Mobile number is captured and stored for sending 'Verification Code'.  
The 'Country Code' will be selected from the drop-down menu 'Screen 6 – Country Codes' options.
  - 4) Create Password should have the option to view the password
  - 5) 'Terms of Service' should be clickable and lead to 'Screen 7 – Terms of Service'
  - 6) Error messages:
    - "Please enter a valid name" (Any letters, ' and - are acceptable)
    - "Please enter a valid email address" (email addresses must have @ and .com)
    - "A valid mobile number is required" (must have 7 digits, and no - or spaces)
    - "A password is required"
    - "Acceptance of Terms and Conditions is required"
  - 7) When the customer clicks on 'Register Now' a 'Verification Code' will be sent to the phone number provided.
  - 8) The customer must enter the 'Verification Code' and click on 'Verify' for first sign in.  
The customer will be taken to 'Screen 8 – Home' when they click 'Verify'

#### Screen 5 – Delivery Location

- 1) Sample 'Delivery Location Menu


#### Screen 6 – Country Codes

- 1) Only 1 option available at this time Trinidad and Tobago
- 2) The App should have the flexibility to add additional countries at a later date

#### Screen 5 – Terms of Service

- 1) Should have an 'I accept' Button to the bottom of the screen which automatically takes the user back to 'Screen 3 – Register Now' with the 'Terms of Service' box checked.
- 2) Should have an 'I Decline' Button to the bottom of the screen which automatically takes the user back to 'Screen 3 – Register Now' with an error message stating 'We are unable to register your account without your acceptance of our 'Terms and Conditions'.

#### Screen 8 – Client Home

- 1) <Customer Name, Delivery Location> under the DropPharm logo.
- 2) The Settings Button  should direct to the 'Screen 9 – Settings'
- 3) DropPharm Pharmacy should direct to 'Screen 18 – Pharmacy'
- 4) DropPharm Grocery should direct to 'Screen 20 – Grocery'
- 5) Chat Icon: Should direct to 'Screen 17 – Chat Support'
- 6) Email Icon: [test@test.com](mailto:test@test.com) in default mail client on customer phone
- 7) Call Icon: +1(868) 000000
- 8) Option available to rate DropPharm and write review
- 9) 'Vintage Care' directs to the following URL:
- 10) 'SOS Foundation' directs to the following URL:
- 11) 'My Health Spot' directs to the following App:
- 12) 'View Cart' should direct to 'Screen 22 – Checkout'
- 13) 'Cart Total' should be visible

### **Screen 9 – Settings**

- 1) Edit Profile
- 2) Sign Out
- 3) Orders
- 4) Payment
- 5) Notifications
- 6) Address Book
- 7) Chat Support
- 8) Policies

### **Screen 10 – My Profile**

- 1) Option to Update Photo
- 2) Option to edit all fields
- 3) Drop down menu for Country Code and Delivery Location
- 4) Can go back without saving changes
- 5) Current Password should be requested in order to input New Password
- 6) 'Save Changes' must be selected in order for changes to take effect

### **Screen 11 – Orders**

- 1) All orders should be recorded here. Before first order the screen will say, 'No Orders Available'
- 2) 'Status' will change from **Ordered** to **Delivered**
- 3) 'Order Id' is auto generated
- 4) 'Order Time' is auto generated
- 5) 'Order Amount' is pulled from the order
- 6) 'Delivery Time' is generated when the driver confirms delivery

### **Screen 12 – Payment**

- 1) Card information is stored once a card is added
- 2) Option to 'Add Card' is available

### **Screen 13 – Add Card**

- 1) Card Number
- 2) Expiry Date
- 3) CVV
- 4) Add Card
- 5) We should show the type of security for customers to feel secure inputting card info.

### **Screen 14 - Notifications**

- 1) Notifications are to be sent at each stage of the process
- 2) Order Placed: Your order has been placed. Time and Date stamp automatic
- 3) Order Processing: Your order is being processed and will be dispatched by approximately <Date and Time>. Time and Date stamp automatic
- 4) Order Dispatched: Your order is on it's way! Time and Date stamp automatic
- 5) Order Delivered: Your order has been delivered. Time and Date stamp automatic

### **Screen 15 – Address Book**

- 1) Home Address
- 2) Work Address
- 3) Add Another Address

### **Screen 16 – Add Address Map**

- 1) Option to search for an address in search field
- 2) Option to drag map across location across location icon to select address

### **Screen 17 – Chat Support**

- 1) Live chat to come to Admin App

### **Screen 18 – Pharmacy**

- 1) Search bar available for Pharmacy items
- 2) Categories with images
  - Cold & Flu
  - Pain & Fever
  - Stomach Remedies
  - Allergy
  - Supplements & Meal Replacement
  - Topical Rubs
  - PPE & Wound Care
  - Inhalers
  - Adult Products
- 3) 'Minimum order amount' displayed at bottom

### **Screen 19 – Pharmacy Products**

- 1) Search bar available for Pharmacy items
- 2) Each category should give the Admin User the ability to add, edit or remove products and pricing
- 3) Customers can see the products in the selected category and add to their cart from this screen
- 4) 'Minimum order amount' displayed at bottom
- 5) Customer can see the total number of items in their cart and Checkout Total on this screen
- 6) Customers can click 'Checkout' which will take them to 'Screen 22 – Checkout'

### **Screen 20 – Grocery**

- 1) Search bar available for Grocery items
- 2) Categories with images
  - Canned Goods
  - Fresh Goods & Produce
  - Chilled Goods
  - Frozen Goods
  - Dried Goods & Grains
  - Dairy
  - Coffee, Teas & More
  - Beverages
  - Oils, Sources & Spreads
  - Household & Cleaning
  - Snacks & Candy
  - Herbs and Spices
  - Personal Care
  - Baby
  - Pet Supplies
- 3) 'Minimum order amount' displayed at bottom

### **Screen 21 – Grocery Products**

- 1) Search bar available for Grocery items
- 2) Each category should give the Admin User the ability to add, edit or remove products and pricing
- 3) Customers can see the products in the selected category and add to their cart from this screen
- 4) 'Minimum order amount' displayed at bottom
- 5) Customer can see the total number of items in their cart and Checkout Total on this screen
- 6) Customers can click 'Checkout' which will take them to 'Screen 22 – Checkout'

### **Screen 22 – Checkout**

- 1) Deliver to address is default to the customer's 'Home' location from the address book but can be updated to another address using 'Screen 23 – Deliver to'
- 2) Personal details are default but can be edited
- 3) Cart can be updated by changing quantities or removing items
- 4) 'Schedule Delivery' is mandatory and should direct to 'Screen 24- Schedule Delivery'
- 5) 'You may also like' should show two random products other than those in the customer's cart

### **Screen 23 – Deliver to**

- 1) Similar to 'Screen 15 Address book. Has option at the bottom to select from Map
- 2) Once the location is selected the customer will be directed to 'Screen 24 – Schedule Delivery'

### **Screen 24 – Schedule Delivery**

- 1) Select Date and Select Time are mandatory
- 2) Option to 'Change' mobile number if required
- 3) Clicking 'Next' will direct the customer to 'Screen 25 – Additional Information'

### **Screen 25 – Additional Information**

- 1) Option to acknowledge that 'Contactless Delivery is Mandatory'
- 2) Field for 'Do you have special instructions for your driver'
- 3) Field for 'Didn't see an item that you use regularly in our App? Tell us about it below.'
- 4) Option to capture suggestions on two products only
- 5) Clicking next will direct the customer to 'Screen 26 – Payment'

### **Screen 26 – Payment**

- 1) Option to add 'TIP'
- 2) Enter a valid 'Promo Code' for Free Onetime Delivery!
- 3) Option to 'Add Card' if using a different credit card
- 4) Swipe to confirm payment
- 5) Customer should be directed to Screen 27 – Order Placed
- 6) An 'Order Placed' message should appear in 'Screen 14 – Notifications'
- 7) Option to take the customer to the 'Screen 9 – Settings'

### **Screen 27 – Partners**

- 1) Partner Logo
- 2) Partner Address
- 3) Partner Phone Number
- 4) Call, Locate and Chat Buttons
- 5) About Us

- 6) Two photos
- 7) 'Find out more' button

## Driver Version

### Downloading and Accessing the Mobile App

- 1) Once the App is Downloaded the 'Screen1 – New Download & Sign Out' should appear.

### Screen 28 – Driver Register

- 1) If accepting applications, the Driver will see this Screen 28. If not accepting application, the Admin should have to option to show a screen saying so.
- 2) When the Driver completes \*all fields and clicks on 'Apply Now' a 'Verification Code' we be sent to the mobile number provided.
- 3) The Driver must enter the 'Verification Code' and click on 'Verify' to allow the application to come to our email [test@test.com](mailto:test@test.com)
- 4) Once we process the application the Admin can 'Approve' or 'Deny' and a notification will be sent to the Driver's mobile number informing them of acceptance or denial.
- 5) The Driver will see a pending verification screen if they attempt to login before being verified.

### Screen 29 – Driver Home

- 1) <Driver Name and Number> under the DropPharm logo.
- 2) The 'Edit Profile' Button should direct to 'Screen 30 – My Profile' where all setup information can be edited
- 3) 'Sign Out' directs to 'Screen 1 – New Download & Sign Out'
- 4) 'On Duty /Off Duty' Slider turns from Green to Red. Visible for Admin App in order to assign deliveries
- 5) 'Notifications' directs to 'Screen 31 – Driver Notifications'
- 6) 'My Deliveries' directs to 'Screen 32 – My Jobs'
- 7) 'Unclaimed Deliveries' directs to 'Screen 33 – Unclaimed Jobs'
- 8) 'Policies' directs to 'Screen 7 - Term of Service'
- 9) 'Call Dispatch' should call +18687636063 automatically
- 10) 'Chat Dispatch' should connect to 'Screen 17 - Chat Support'
- 11) 'Earnings This Period' should be automatic based on Total Payments Due (based on trips - to date) – Total Payments Made (to date)

### Screen 30 – My Profile

- 1) Option to Update Photo
- 2) Option to edit all fields
- 3) Drop down menu for Country Code and Vehicle Type
- 4) Can go back without saving changes
- 5) Current Password should be requested in order to input New Password
- 6) 'Save Changes' must be selected in order for changes to take effect

### Screen 31 - Notifications

Notifications for:

- 1) New Deliveries
- 2) When Deliveries are claimed by a driver
- 3) When a Delivery is picked up by a driver
- 4) When a Delivery is dropped off by a driver

### Screen 32 – My Deliveries

- 1) 'Deliveries' should appear one beneath the other and have the following  
Delivery # | Customer Name | Delivery Address | Delivery Schedule | Customer Phone |  
Order Details | Status
- 2) 'Delivery Address' should direct to Waze for directions
- 3) 'Delivery Schedule' shows the scheduled date and time for delivery
- 4) 'Customer Phone' should dial customer number automatically
- 5) 'Order Details' will show details of the order (Including special delivery instructions)
- 6) 'Status' should be 'At Dispatch', 'In Progress' or 'Delivered'
- 7) Driver must change status to delivered immediately upon drop off by taking a picture of the house number on the wall or gate. This logs automatic time and date stamp.

### Screen 33 – Unclaimed Deliveries

Customer Name

- 1) 'Unclaimed Deliveries' should appear one beneath the other and have the following  
Delivery # | Delivery Address | Delivery Schedule | Order Details

## Admin Version

### The Admin will be required to have the following permissions:

- 1) Allowing driver applications
- 2) Approving or denying applications via mobile notifications
- 3) Deleting or locking driver or customer accounts
- 4) Editing driver or customer accounts
- 5) Adding, editing and deleting product categories and items. This includes images, descriptions and pricing.
- 6) Receiving order alerts
- 7) Processing orders via printing or emailing.
- 8) Input estimated delivery day and time.
- 8) Dispatching deliveries. Admin must change status from 'At Dispatch' to 'In Progress' once a delivery dispatched with a driver.
- 9) Editing delivery status. This may be required for failed deliveries
- 10) Track driver deliveries and payments due
  - 11) Input driver payments
  - 12) Approve Review & Ratings
  - 13) Delete Reviews and Ratings
  - 14) Generate a discount codes

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